

Minhaz Ahmad Didat

Product Designer — Healthcare Interoperability & Patient Access, accelerated by AI

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SUMMARY

Product Designer with 6+ years designing healthcare, SaaS, and workflow-driven products. At ChartRequest I lead design for healthcare interoperability, patient access, and provider collaboration — translating complex clinical and technical requirements into intuitive, user-centered experiences. Strong across research, interaction design, and design systems, I use AI-assisted workflows to accelerate discovery, prototyping, and validation — as a multiplier on craft, never a replacement for it.

EXPERIENCE

ChartRequest

Atlanta, Georgia (Remote)

Product Designer

Mar 2022 – Present

- Lead design across healthcare interoperability, patient access, provider trust, and internal operations products, translating complex clinical and technical requirements into intuitive experiences.
- Drove a flagship UI redesign that increased user engagement and lifted **lead generation ~30%** through improved user experience.
- Redesigned core platform experiences, improving usability and **reducing customer-support burden**.
- Built and applied a shared **design system** — tokens, components, and patterns — to keep the platform consistent and speed delivery.
- Own end-to-end discovery: user research, stakeholder interviews, journey mapping, wireframing, prototyping, and usability testing.
- Integrate AI-assisted workflows (Claude, Cursor, Lovable) to accelerate research synthesis, rapid prototyping, and concept validation.

The Altcom

Beirut, Lebanon (Remote)

Product Designer

Aug 2021 – Mar 2022

- Designed end-to-end SaaS experiences from discovery through implementation; iterated prototypes that **reduced development time** for new features.
- Partnered closely with engineering to integrate designs cleanly, leading to a **notable reduction in user-reported bugs**.

Kraft8 Design

Sylhet, Bangladesh

UX/UI Designer

Mar 2020 – Aug 2021

- Conducted user research and translated insights into wireframes, prototypes, and visual designs for clients across multiple industries.

Freelance — Upwork

Remote

UX/UI Designer

Sep 2019 – Oct 2021

- Delivered production-ready product and UX work for startups (Another Store, Beacon, TicketJoy, Zepark, and more), working directly with founders to define requirements and ship.

SELECTED PORTFOLIO WORK

Another Store — anotherstore.me

Vogue award-winning concept-store website structured like a real-time magazine — a luxurious yet approachable open space.

Zeynab El Helw — zeynabelhelw.com

Portfolio site for a fashion influencer, model, and founder of Reborn (a sustainable clothing line launched with UNHCR).

Unstuq — unstuq.com

Redesign of a social decision-making mobile app that helps friends break free from indecision, from dinner spots to date nights.

Signal · YourGuide · HelloSchool

Case studies across fintech (social crypto trading), travel (trusted local-guide booking), and edtech (online classes, exams, results) — showing range across consumer and B2B mobile and web.

SKILLS & TOOLS

Product Design: Product Strategy, UX & Interaction Design, User Research, Information Architecture, User Flows, Wireframing, Prototyping, Design Systems, Usability Testing, Accessibility (WCAG AA)

AI-Assisted Design: Prompt engineering, AI-assisted research & rapid prototyping, concept validation — applied as a multiplier on design craft

Tools: Figma, FigJam, ProtoPie, Adobe Creative Suite · Claude, ChatGPT, Cursor, Lovable

EDUCATION & CERTIFICATION

Bachelor of Education

National University of Bangladesh · 2020

Advanced UX & UI Design

Ofspace Design Academy, Sylhet

LANGUAGES

Bengali (native) · English (fluent)